

Covid Protocols / Procedures

Dear Guests,

For 14 years we have been reshaping and redefining the travel experience. Our aim now is to guarantee total confidence in our health and safety producers while at the same time ensuring our guests that they will feel welcomed to a comfortable environment with exceptional service.

In compliance with the Greek government's COVID 19 health and safety protocols, we have implemented extra safety measures for the health and safety of our guests and employees.

Below you will find some of the enhanced safety measures we have taken during this time.

For any further information, don't hesitate to contact us info@fedriades.com.

General practices

Social distance protocols are in place and enforced .

Signage throughout the hotel reminding guests to take the appropriate measures to protect themselves and others.

Increased the frequency of cleaning all areas using high-grade disinfectant.

Heightened cleaning high frequency touch points such as elevator buttons, door handles etc.

Implementation of hand sanitation stations situated throughout the premises.

Hotel staff

All hotel employees have been trained to follow the specified hygiene protocols.

All hotel employees are required to wear masks.

All employees comply with the health protocols such as hand washing distance etc.

Guest experience

Check-in and check- out:

Change of check-out and check-in times between stays (check out by 11am and check in from 3pm) so that rooms can be thoroughly cleaned and disinfected and aired out through natural ventilation.

Disinfected key cards.

Rooms

Housekeeping and turn down service is solely upon request of the guest.

All rooms will be deeply cleaned, disinfected and aired through natural ventilation between stays.

All hotel equipment in room will be cleaned and sanitized before check in.

Bed linen & Towels will be handled with extreme care to avoid contamination.

Food and Beverage Protocols

The hotel is following all HACCP guidelines and Food safety standards.

The restaurants adhere to the specific government guidelines pertaining to distance between tables.

In the kitchen, all staff will wear masks and gloves.

There will be no breakfast buffet. The hotel will solely offer a la cart breakfast options in our breakfast area.

Frequent cleaning and disinfecting in these area.

Best Regards,

The Fedriades Delphi Hotel Management Team